

Training Delivery Manager



The Company

Chorus Intelligence is a technology company that produces analytics software for police forces and counter terrorism units across the country. Chorus software is used by around 90% of UK police forces to help with their criminal investigations to cleanse data, spot connections, and create reports that can be used as evidence in court. This all means that as a company we directly support law enforcement in their quest to catch the bad guys and keep people safe!

The Culture

Chorus Intelligence is a customer focused technology company. We employ agile working practices and a flat organisational structure that keeps us all in close proximity. Ideas and new ways of working are encouraged, with quick decisions and actions allowing us to pull towards a common goal. Our staff know they are part of something special and enjoy doing a little bit of good in the world!

The Location

We are looking for a candidate in the South of England. This role benefits from home working with a requirement to work and travel anywhere in the UK including overnight stays. Our Head Office is based from a recently renovated office in the centre of Woodbridge, Suffolk.

The Role

Due to continued growth and an ever-increasing user base, we have an exciting opportunity working within an expanding customer facing team to deliver a variety of courses in relation to the Chorus suite of products. The role will include delivery to all levels of Chorus user, continuous review and development of training products and bespoke packages, gathering user requirements and capturing new business opportunities.

The ideal candidate should be able to embrace new technologies, take ownership and liaise closely with our Head of Training, our team of business account managers, our in-house development team and a range of different stakeholders within law enforcement.

- If successful, will be vetted to SC as part of the recruitment process.

Must be/must have experience

- Excellent communication and presentation skills, both written and oral
- Previous experience within law enforcement, preferably within intelligence and analysis
- Capable of working closely as part of a team, as well as operating autonomously
- Confident, self-motivated and hard working
- Good knowledge of digital investigations data
- Experience of Chorus
- Full UK driver's licence

Desirable

- Knowledge of Chorus, i2, RF, financial data, council products
- Previous training experience
- Hold, or be willing to obtain, a L3 Award in Education and Training

Responsibilities

- Delivering training sessions to users on premises around the country
- Continuous review of existing training materials to ensure relevance and currency
- Modifying or creating course materials and training manuals to meet specific training needs
- Attending and contributing to product development sessions
- Maintaining and developing customer relations with our clients and potential clients and assessing organisational training needs
- Maintaining industry/customer knowledge and developing personal subject matter expertise
- Delivering technical consultancy
- Performing intensive quality assurance and user acceptance testing on our products

The Benefits

Working for Chorus has a number of different benefits, please find them listed below:

- Competitive salary (above the market rate for the right candidate)
- BUPA healthcare
- 25 days holiday
- Full travel allowance
- Death in service – 6 x salary
- Share options
- Training
- Pension (auto enrolment)
- Security clearance

Please send CV and covering letter to Careers@Chorusintel.com – Ref: Training Delivery Manager